

Notice To Agents: 003

29th January 2024

YQ GDS SURCHARGE INCREASE FOR INTERNATIONAL ROUTES

увеличение надбавки YQ на международных маршрутах

Dear Travel Partner,

Effective from 25th February 2024, GDS Distribution Surcharge (YQ tax) for international routes will **increase from EUR8.00 to EUR10.00** per segment, Domestic routes will remain at EUR5.00.

Distribution Surcharge

The table below shows the surcharges along with examples. These will apply on all fares, fare types, booking classes in all markets.

Route	Charge per segment
Local (Kenya) Domestic Routes	EUR 5.00
International Routes	EUR 10.00
Route	Charge per segment
LHR-NBO-LHR	€10 + €10 = €20
LHR-NBO-MBA-NBO-LHR	€10 + €5 + €5 + €10 = €30
LHR-NBO-DAR-NBO-LHR	€10 + €10 + €10 + €10 = €40

Please note that distribution surcharge will be re-assessed regularly and is subject to change in the future.

Distribution Surcharge Tax (YQ)

The distribution surcharge is filed in the GDS as a **YQ tax** and is **NON-REFUNDABLE whether the ticket conditions allow for refund or not**. YQ tax is only refundable if the PNR is affected due to involuntary changes on Kenya Airways operated flights or codeshare partners and ticket issued on 706 paper.

Fuel Surcharge Tax (YR)

Fuel Surcharge (YR) tax is only refundable if the fare is refundable, if the fare is non-refundable the YR tax will be non-refundable.

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Kenya Airways agents not signed up to the New Distribution Capabilities (NDC) enabled platforms and continue to access Kenya Airways through GDS, the above surcharges will apply on itineraries where Kenya Airways is an operating or marketing carrier.

How to access Kenya Airways New Distribution Capabilities (NDC) Content:

Kenya Airways will offer three options (via Kenya Airways Agents Portal, Direct API Connect or Travel Aggregators) to travel agents and other partners to access NDC content.

1. **Kenya Airways Agents Portal** – For this option, agents can register via [Kenya Airways NDC Agents portal](#). Click [link](#), fill the registration form and submit your registration request. An e-contract will be sent to the authorised signatory. Upon signing the e-contract, you will be receiving the log-in credentials to the Agent Portal in approximately 1 working day for IATA agents who already have ticketing authority with KQ in IATA BSP/ARC.
2. **Direct API connect** - Option available for large Travel Agents, TMCs and OTAs with significant bookings on KQ. To initiate discussion on this connectivity option, send the request to NDC@kenya-airways.com with email subject as Direct API Connectivity request.
3. **Travel aggregators** – Kenya Airways will launch NDC using Verteil Technologies, but we have a plan to bring on-board few more aggregators soon. For an agent to get connected to Verteil, please send an email to contact@verteil.com.

Please ensure this information is shared with your colleagues.

If you have any questions or need further clarification, please email our Sales team at uksales@kenya-airways.com