Frankfurt, 11.03.2026

Handling von 738-Tickets
due to the strike of the LH pilots
on 12.03.2026 and 13.03.2026

Dear business partner,

Vietnam Airlines informs about the procedure **for processing VN tickets (738-) with LH feeder flights on 12 and 13 March 2026**, which are affected due to the strike of Lufthansa pilots.

Updated messages can always be found on the agent platform www.vnprofi.de

↘ Rebook LH connections from 12 - 13.03.2026 to W2

Procedure for processing affected flight bookings with **LH feeder flights on 12 and 13.03.2026** that are booked as a connection to a VN operated flight:

1. Rebook LH connection to W2 with QYG.
Rebooking within the same compartment is allowed at no extra charge (NO ADC).

Rebook LH flight in Business Class	to **W2 in "F"** for DB travel in **1st class**.
LH flight in Economy Class	to **W2 in "Y"** for the DB journey in **2nd class**.

REMARK im PNR	**INVOL DUE TO STRIKE LHxxx/xxMAR** **(xx = entsprechend angeben)**

2.	**Re-Route with QYG**	**VOLUNTARY EXCHANGE**
3.	**Fare Calculation Box**	[Copy input from original ticket and adjust with **W2**]
4.	**TOTAL BOX**	NOT ADC
5.	**Endorsement Box:**	**[Inherit input from original ticket unchanged]** *Beispiel: NON END. RESTRICTIONS MAY APPLY.*

As a reminder: **Before the start of the journey**, the DB travel authorisation for the **train journey to/from the airport** on https://rail-checkin.com .

↘ Contact Now

If you have any questions, please send the VN file key or ticket number with your specific question directly to: reservation.de@vietnamairlines.com Thank you in advance for the good cooperation!

Sincerely, Vietnam Airlines

Team