

FAA Server Outage

Travel dates: January 11 - 12, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Boston, MA (BOS)
- Chicago-O'Hare, IL (ORD)
- Cleveland, OH (CLE)
- Denver, CO (DEN)
- Guam, GU, US (GUM)
- Honolulu, Oahu, HI (HNL)
- Houston, TX (IAH)
- Los Angeles, CA (LAX)
- New York/Newark, NJ (EWR)
- San Francisco, CA (SFO)
- Washington, DC - Dulles (IAD)

Applies to tickets issued by: January 10, 2023

Waiver code

7JC37

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights departing between **January 11 - 16, 2023** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.

[Agency Rebooking Parameters >](#)