

## TWP2603/TWP2604: Lufthansa Group airlines adjust the flight offer to and from the Middle East

Due to the current situation in the Middle East and the associated massive restrictions on air traffic, the airlines of the Lufthansa Group will

- Suspend flights to and from **Dubai (DXB/DWC)** through 28 March 2026. The reason is that both airports in Dubai are significantly reducing the number of flight movements due to capacity constraints. As a result, the airlines of the Lufthansa Group have to cancel all flights during this period.
- Suspend flights to and from **Abu Dhabi (AUH)** through 15 March 2026
- Suspend flights to and from **Dammam (DMM)** through 15 March 2026
- suspend flights to and from **Tel Aviv (TLV)** through 2 April 2026

At the end of last week, it was decided that Lufthansa Group airlines would

- Suspend flights to and from **Amman (AMM)** and **Erbil (EBL)** through 15 March 2026
- suspend flights to and from **Beirut (BEY)** through 28 March 2026
- suspend flights to and from **Tehran (THR)** through 30 April 2026

Scheduled flights to and from Riyadh (RUH) and Jeddah (JED) will continue, as will flights to Larnaca (LCA).

We apologize for the inconvenience caused to our passengers. As soon as the situation on the ground and the associated airspace closures allow, we will decide on additional flights from the region in order to offer our guests a return journey as soon as possible.

The Lufthansa Group is continuously monitoring and assessing the security situation in the Middle East and is in close contact with the authorities.

The safety of passengers and crews is always the top priority for the Lufthansa Group.

Guests who are affected by an irregularity will be informed accordingly (provided the contact details were stored in the booking).

Important note: In order to enable us to inform your customers in case of irregularities as early as possible by e-mail, **please always enter the customer contact details using the “SSR CTC” format in the PNR.**

### **Important notes regarding short-term flight cancellations**

In case of short-term flight cancellations within 48 hours (in select cases: up to 5 days) before departure, no (immediate) UN will be set in the PNR in all cases. In this case, you can do the rebooking/reissue without having to request a waiver.

» [To the Factsheet „Notes regarding short-term flight cancellations“](#)

## Lufthansa Group rules for rebooking/reissue/refund for cancelled flights

Customers affected by a flight cancellation can rebook once free of charge or have their ticket refunded.

- You are welcome to make rebookings/reissues/refunds for cancelled flights **on Austrian Airlines/Brussels Airlines/Lufthansa/SWISS tickets** yourself in accordance with the [Schedule Change/Irregularity Policy for Travel Agents \(OS/SN/LH/LX\)](#).
- You are welcome to make rebookings/reissues/refunds for cancelled flights **on Air Dolomiti tickets** yourself in accordance with the [Rules for handling of long term schedule changes and short term schedule changes \(re-bookings / reissues / refunds\) in Travel Agency sales \(EN\)](#)

**Please note:** The Schedule Change/Irregularity Policy only applies to flights which have already been cancelled or which have been automatically rebooked by the airline.

### **Ticket waiver policy (TWP) for the rebooking/refund of flights which are not cancelled (ticketed dates of travel: 16MAR26-26MAR26)**

» [To the TWP 2604](#) (Version 1)

### **Ticket waiver policy (TWP) for the rebooking/refund of flights which are not cancelled**

» [To the TWP 2603](#) (Version 2)

» [To the TWP 2603](#) (Version 1)

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