

United States Northeast severe weather

Reason: To assist Delta / Delta Connection / Delta Codeshare / (JV) Partners KL/AF coded customers due to forecast severe weather in the Northeast of the United States.

ELIGIBILITY COMPARED TO THE INITIAL TRIP			
Involved destination to / from / via	Eligible flights KL	Issuance date on or before 30 JUN 2025	Impacted flight date(s) 1 JUL 2025
Boston, MA (BOS)			
Newark, NJ (EWR)			
New York, NY (JFK)			
New York, NY (LGA)			
Philadelphia, PA (PHL)			
Washington D.C. – Dulles (IAD)			
Washington D.C. – Reagan (DCA)			
White Plains, NY (HPN)			
Comments:			

CONDITIONS			
Options Same cabin	Rebooking airline AF/KL/DL/VS	Last travel date permitted 4 JUL 2025	Last issuance date permitted 4 JUL 2025
Comments:			

GUIDELINES		
PARAMETERS	APPLICATION	CONDITIONS
Change point of Origin/ Destination	Yes	Additional fare charges will apply. In all cases, any other expenses related to this change (travel, accommodation, etc.) will be the responsibility of the customer.
Change of return flight	Yes	When disruption occurs on the outbound flight, the return date may be changed to protect the original length of stay.
Collection of any penalties (change or refund fees)	No	Whatever the modification (change of date, flight or change of origin/destination), or refund request, all penalties/change fees must be waived.
Collection of reissue fees / refund fee	No	Do not collect any reissue fee / refund fee.
Refundable fare	Yes	Refund the full value of unused flight coupons in the ticket.
Non refundable fare	No	Only taxes are refundable.
		or An EMD can be Issued for the full value of unused flight coupons in the ticket. (see Issue an EMD section)
Issue an EMD in exchange of the ticket	Yes	In the absence of refund, for non-refundable tickets, issue a non-refundable EMD type TCVT of the full value of unused tickets, valid 1 year on AF/KL/DL/VS
Refund of paid options	---	Only if the service is not available on the new flight or if no new flight has been rebooked. Refund conditions of the option follow refund conditions of the ticket

Please note: All the information given is subject to change.