



For tickets booked on/after 06 March 2026 for travel on/before 31 March 2027, the first rebooking is free.
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Etihad Shuttle

Updated: 29 June 2026



Economy and Business Value guests can use our Etihad Shuttle service to travel between Abu Dhabi airport, Dubai and Al Ain.

The city code for Al Ain Etihad Airways Shuttle service is ZVH.

The code AAN will be used solely for Al Ain International Airport.

The Dubai pick up and drop off location of our Etihad Shuttle service to and from Abu Dhabi airport is nearby Al Wasl Centre at the back of the New Safestway Supermarket, Sheikh Zayed Road entrance.

The Al Wasl Centre is located in the heart of Dubai and close to the city's major attractions. The trip takes about 75 minutes.

Note:

1. Etihad Shuttle services may be affected by adverse weather conditions, and may be delayed or cancelled following directives from the government.
2. An Etihad Shuttle segment can be added to an existing itinerary and must be reserved at least 24 hours prior to departure.
3. The complimentary shuttle applies to guests holding Economy and Business Value fares.
4. Complimentary Shuttle Service can now be booked via Etihad.com.
5. If required, alternative transport should be arranged at the passenger's own cost.
6. Etihad will not be liable if passengers miss their flight due to these last-minute changes.
7. Etihad Shuttle services are provided by contracted third party suppliers. Etihad Airways shall not be responsible for the acts or omissions of such suppliers, nor for any deficiency in the facilities and services offered. In particular, Etihad has no liability for loss, personal injury or death incurred during the use of such facilities and services unless such loss, personal injury or death is / are caused solely by Etihad Airways' negligence.

This is a free service. Advance bookings are required. **Book now**

(<https://www.etihad.com/en-ae/plan-and-book/book-etihad-express/>).