



For tickets booked on/after 06 March 2026 for travel on/before 31 March 2027, the first rebooking is free. Read more [🔗 \(https://www.etihadhub.com/en-ae/news/flexible-changes-for-bookings\)](https://www.etihadhub.com/en-ae/news/flexible-changes-for-bookings)



## Etihad Shuttle service update

26 June 2026, 05:00 PM



Effective **26 June 2026**, the complimentary shuttle service for transfers between Abu Dhabi Zayed International Airport, Dubai, and Al Ain can be booked after a flight ticket has been purchased.

This service can be booked via [etihad.com](https://www.etihad.com). It is available only for guests travelling on Etihad-operated flights and must be reserved at least 24 hours prior to departure. The complimentary shuttle applies to guests holding Economy and Business Value fares.

Agents may book the shuttle via [etihad.com](https://www.etihad.com) on behalf of their guests by recording.

Bookings will be recorded in the PNR as SSR SHTL.