

Issued: February 21, 2022

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to Winter Storm Oaklee.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners: This applies to both prime and codeshare flights as shown below:

Special Travel Exception Policy	
Affected Airport Codes:	ABI, DFW, FSM, LAW, LIT, OKC, SGF, SPS, STL, SWO, TUL, XNA
Tickets Issued On/Before:	February 21, 2022
Impacted Travel Dates:	February 22 - 24, 2022
New Travel Dates:	February 21 - 27, 2022
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/WSOAKLEE
Changes to Origin/Destination:	Not Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/WSOAKLEE in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

Affected Airports - City and Country Association:

- Abilene, TX (ABI)

- Dallas/Fort Worth,, TX (DFW)
- Fort Smith, AR (FSM)
- Lawton, OK (LAW)
- Little Rock, AR (LIT)
- Northwest Arkansas National Airport, AR (XNA)
- Oklahoma City, OK (OKC)
- Springfield, MO (SGF)
- St. Louis, Mo (STL)
- Stillwater, OK (SWO)
- Tulsa, OK (TUL)
- Wichita Falls, TX (SPS)

This information can also be found on SalesLink by
viewing:

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