

Issued: January 31, 2022

Update: February 2, 2022

- Add Affected Cities ACT, AUS, ELP, MAF, SAT

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to the possible impact from Winter Storm Landon.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners.

This applies to both prime and codeshare flights as shown below:

Special Travel Exception Policy	
Affected Airport Codes:	ABQ, ACT, ALO, AMA, ASE, AUS, AZO, BMI, BNA, CAK, CID, CLE, CMH, CMI, COS, COU, CVG, DAY, DBQ, DEN, DFW, DRO, DSM, DTW, EGE, ELP, EVV, FNT, FSM, FWA, GCK, GJT, GRI, GRR, GUC, HDN, ICT, IND, LAN, LAW, LBB, LEX, LIT, MAF, MCI, MEM, MHK, MKE, MLI, MSN, MTJ, OKC, OMA, ORD, PIA, ROW, SAF, SAT, SBN, SDF, SGF, SPI, SPS, STL, SWO, TOL, TUL, XNA
Tickets Issued On/Before:	January 31, 2022
Impacted Travel Dates:	February 1 - 3, 2022
New Travel Dates:	January 31, 2022 - February 6, 2022
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/WS LANDON
Changes to Origin/Destination:	Not Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/WS LANDON in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY

	Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

Affected Airports - City and Country Association:

- Akron Canton, OH (CAK)
- Albuquerque, NM (ABQ)
- Amarillo, TX (AMA)
- Aspen, CO (ASE)
- Bloomington, IL (BMI)
- Cedar Rapids, IA (CID)
- Champaign, IL (CMI)
- Chicago O'Hare, IL (ORD)
- Cincinnati, OH (CVG)
- Cleveland, OH (CLE)
- Colorado Springs, CO (COS)
- Columbia, MO (COU)
- Columbus, OH (CMH)
- Dallas/Fort Worth, TX (DFW)
- Dayton, OH (DAY)
- Denver, CO (DEN)
- Des Moines, IA (DSM)
- Detroit Metro, MI (DTW)
- Dubuque, IA (DBQ)
- Durango, CO (DRO)
- Evansville, IN (EVV)
- Flint, MI (FNT)
- Fort Wayne, IN (FWA)
- Ft. Smith, AR (FSM)
- Garden City, KS (GCK)
- Grand Island, NE (GRI)
- Grand Junction, CO (GJT)
- Grand Rapids, MI (GRR)
- Gunnison, CO (GUC)
- Indianapolis, IN (IND)
- Kalamazoo, MI (AZO)
- Kansas City, MO (MCI)
- Lansing, MI (LAN)
- Lawton, OK (LAW)
- Lexington, KY (LEX)
- Little Rock, AR (LIT)
- Louisville, KY (SDF)
- Lubbock, TX (LBB)
- Madison, WI (MSN)
- Manhattan, KS (MHK)
- Memphis, TN (MEM)
- Milwaukee, WI (MKE)
- Moline/Quad City, IL (MLI)
- Montrose, CO (MTJ)
- Nashville, TN (BNA)
- Northwest Arkansas, AR (XNA)
- Oklahoma City, OK (OKC)
- Omaha, NE (OMA)
- Peoria, IL (PIA)
- Roswell, NM (ROW)

- Santa Fe, NM (SAF)
- South Bend, IN (SBN)
- Springfield, IL (SPI)
- Springfield, MO (SGF)
- St. Louis, MO (STL)
- Steamboat Springs, CO (HDN)
- Stillwater, OK (SWO)
- Toledo, OH (TOL)
- Tulsa, OK (TUL)
- Vail Eagle, CO (EGE)
- Waterloo, IA (ALO)
- Wichita Falls, TX (SPS)
- Wichita, KS (ICT)

- Austin, TX (AUS)
- El Paso, TX (ELP)
- Midland Odessa, TX (MAF)
- San Antonio, TX (SAT)
- Waco, TX (ACT)

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales