

Update: January 19, 2022

- Extend Customer Ticketed On/Before date for HND
- Extend Effective for Ticketed Travel Dates for HND

For service suspended in 2020 – 2021, refer to [Asia – Suspension of Service – Update 30](#) policy

Travel Agency Guidelines

American Airlines is offering protection for our ticketed customers who may be impacted by the temporary suspension of service between the U.S. and the cities in Asia indicated in this notice.

Please be guided by the following information:

Affected Airports:	Customers Ticketed On/Before:	Effective for Ticketed Travel Dates:
HKG	October 24, 2021	January 1, 2022 and beyond
HND	January 16, 2022	January 1, 2022 – April 3, 2022
PEK/PKN	October 24, 2021	January 1, 2022 and beyond

AA (001) Tickets Agency Procedures for Service Between the United States and Asia All Fares Published/Private/Leisure	
New Travel Dates:	Allowed through normal Ticket Validity
Reissue Ticket On/Before:	Same day as flight rebooking
Change to Origin/Destination:	Allowed For more information refer to these sections within this policy: Reissue Policy Information Changes to Origin Destination
Change to Connection City and Co-terminal / MAC Airport:	Allowed
Endorsement Box Requirements:	SKCHG/ASIA22
Refund:	Refer to Refund Guidelines within this policy
Phone Field:	Ensure the customer's telephone contact number is updated

This information can also be found on SalesLink by viewing:.....
[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales

