

American Airlines - AA (001)

PHL – EDI Suspension of Service – Schedule Change

Issued: Dec 16, 2021

TRAVEL AGENCY GUIDELINES

This booking policy applies for our ticketed customers affected by the suspension of service on American Airlines prime flights between **Philadelphia, PA (PHL) and Edinburgh, United Kingdom (EDI)**. This rebooking policy applies when the flight was cancelled in the reservation by American.

American proactively rebooked most customers on flights to/from Edinburgh, United Kingdom (EDI) via LHR on AA*/BA flights. You may choose to maintain the updated itinerary, or utilize the procedures provided in this policy to assist customers.

Please be guided by the following information:

Special Travel Exceptions Considerations	
Affected Airport Codes:	EDI
Ticketed On/Before:	December 12, 2021
Effective for Ticketed Travel Dates:	March 28, 2022 – October 29, 2022
Reissue Ticket On/Before:	Same day as flight rebooking
Rebooking Options:	Rebook via LHR on AA Prime and/or AA*/BA flights to/from EDI
Inventory Requirements for AA Prime Flights:	Book lowest inventory, same cabin up to and including H inventory for main cabin* * Basic Economy ticketed fares must be booked in B inventory
Inventory Requests for AA*/BA Flights:	Book lowest inventory, same cabin up to and including H inventory for main cabin* *Basic Economy ticketed fares must be booked in the inventory for the first character of the ticketed fare basis code (IE. Ticketed fare basis code is VHX8C7B5 – book on AA*/BA in “V” inventory)
Endorsement Box Requirements:	SKCHG/EDIPROT
Change to Origin/Destination:	Not Allowed 300 Mile Radius allowed within same country
Change to Connection City and Co-terminal / MAC Airport:	Allowed
Refund:	Allowed when flight status was updated to WK/UN/UC/NO/HX by AA Refer to Refund Policy within the policy
Phone Field:	Ensure the customer’s telephone contact number is updated