



## Special Extended Waiver 2021 Update 3 - Travel Notice Exception Policy

Issued: September 15, 2021

**Update 3: November 30, 2021**

- **Add Japan and South Africa**
- **Extend Ticketed On/Before dates**

American Airlines has implemented a special extended waiver for our travel partners that is now available for our mutual customers due to the ongoing impact from the Coronavirus. This Travel Notice exception policy is valid for itineraries which include ticketed travel to or from the European Union, Schengen countries, United Kingdom, Hong Kong, Australia, New Zealand, Israel, **Japan or South Africa**.

**The European Union (EU) includes:** Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden

**Schengen Countries include:** Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Slovakia, Slovenia, Spain, Sweden, Switzerland

**United Kingdom Includes:** England, Scotland, Wales, and Northern Ireland

Our Travel Notice exception policies on American are also available when ticketed on 001 ticket stock for travel on AA Prime, AA\*/AY, AA\*/BA, AA\*/IB, AA\*/JL and AA\*/QF

Special Travel Exception Policy	
Affected Airport Codes:	All cities  Note: this waiver valid for itineraries which include ticketed travel to or from the European Union, Schengen countries, United Kingdom, Hong Kong, Australia, New Zealand, Israel, <b>Japan or South Africa</b>
Tickets Issued On/Before:	Original Ticket Issue date: * March 1, 2020 – <b>December 31, 2021</b>  Basic Economy tickets with Point of Commencement of North/South America and Asia issued on/after 01APR21 are non-changeable and are excluded from this extension  For original tickets issued March 1, 2019 – February 28, 2020, refer to the policy: <a href="#">Coronavirus Global Flexibility Waiver</a>
Impacted Travel Dates:	March 1, 2020 – December 31, 2021
New Travel Dates:	Now through December 31, 2022

	<ul style="list-style-type: none"> <li>All tickets in accordance with this Travel Notice will be valid through December 31, 2022</li> <li>Travel on the new ticket must be completed by December 31, 2022</li> </ul> Refer to Extend Travel Rebooking Guidelines
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	None required Applicable change fee is waived, any fare difference, higher or lower applies
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/CVDEXTND
Changes to Origin/Destination:	Allowed* *fare difference applies Refer to Changes to Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Applicable to tickets whose dates are in accordance with this Travel Notice ticket issue dates and impacted dates
Refund Eligibility:	No Refund Allowed
Travel to/from/through on American, and JB Operated and Marketed Flights:	Refer to Reissue Policy Information within the Travel Notice
Sales Support Authorization	SalesLink Service Request does not apply

#### **Affected Airports - City and Country Association:**

- All Cities

Note: this waiver valid for itineraries which include ticketed travel to or from the European Union, Schengen countries, United Kingdom, Great Britain, Hong Kong, Australia, New Zealand, Israel, **Japan or South Africa**

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Sincerely,  
American Airlines Global Sales