

# Passenger Guidelines - BOG and CCS Services - COMM144V1.0

06 July 2026 - 03:31 PM (UTC+03:00)

Commercial Policy

## Effective 6 July 2026

Guidelines for 157 ticketed customers who are impacted by QR flight cancellations to/from Bogota (BOG) or Caracas (CCS).

<b>Type of bookings</b>	As per <a href="#"><u>JWC</u></a>
<b>Affected flights, cities</b>	QR operated flights to/from BOG or CCS
<b>Tickets issued by</b>	05 July 2026
<b>Original travel dates</b>	22 July 2026 – 01 September 2026
<b>New travel dates</b>	As per <a href="#"><u>JWC</u></a> or until 31 October 2026, whichever is more suitable for the customer
<b>Rebooking guidelines</b>	As per <a href="#"><u>JWC</u></a>
<b>Number of free reissues</b>	As per <a href="#"><u>JWC</u></a>
<b>Endorsement</b>	As per <a href="#"><u>JWC</u></a>
<b>No-show condition waiver</b>	As per <a href="#"><u>JWC</u></a>
<b>Refund condition waiver</b>	As per <a href="#"><u>JWC</u></a>
<b>Important Information</b>	N/A